General Hotel Procedures:

- · All employees are provided appropriate safety equipment and training
- Maximum capacity is restricted to one family at a time per buggy
- A number of villas are assigned to quarantine any suspected cases
- · 24-hour doctor is available upon request with appropriate charges
- · Quality of protection tools and sterilization products are provided

Reception Precautions:

 Guest luggage is sanitized prior to entering and leaving the Resort

 Guest temperature is measured at the Hotel entrance

· Hand sanitizers are placed on the reception and in all public areas

• All public areas are regularly sanitized

Restaurant **Precautions:**

attendants serving the guests. Restaurants are providing a la carte service with digital menus

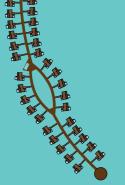
Shisha service is prohibited

• A space of at least two meters between each table

• All cutlery, china and glassware is sanitized

Sanitizing wipes are available on each table and hydro-alcohol-ic gel at the entrance of each

Awareness signs are placed in the restaurants



Kid's Club:

• Kids'club follows a strict protocol with more exciting outdoor activities with a limited capacity. Pre-booking required

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able for our younger guests but limited to one family at a time

· Outdoor area sanitized after each use

Swimming Pool Precautions:

• Regular sanitation of the swimming pool twice a day

• Sanitation of the pool area, surfaces, tables and chairs after each use and after the closing

• A space of at least two meters between each chaise lounge/cabana

 Pool towels are placed in guest rooms (not for self-serve poolside)

• All group activities at the pools are prohibited

· Social distancing monitored inside the

Sports Complex and Spa Precautions:

All equipment, surfaces and gym area are sanitized after each

 Healthy distance is maintained between each machine

• Usage of showers, jacuzzi, steam, sauna follows a strict protocol with a limited capacity, and available only with a pre-booking

 New health and safety protocols in line with Ministry of Health in place for the spa

• Maximum capacity in the Fitness room of 3 persons

• Sanitizing equipment provided in the Fitness room



ΗΙΔΕΛΨΛΥ



Housekeeping and Laundry Precautions:

• Cleaning all the rooms daily following the instructions of the Maldivian Ministry of Health

 Attendants to clean rooms only when guests are out of the villa

• All public area points of contact and sterilized every hour using

disinfect furniture and fabrics

• Laundry, linen and swimming pool towels are washed at high temperature and the laundry is completely sanitized daily

· Bed linen will not be changed on daily basis, unless requested by guests